



EVENT

Management System Boot Camp March 26-27, 2025. Charlotte, NC

For Supervisors & Managers

Hosted by the well-known and trusted operations experts at TBM Consulting Group:



→ [Mar 26-27, 2025](#)



→ [Hilton Charlotte Airport
2800 Coliseum Centre Dr
Charlotte, NC 28217](#)



DAY 1:

Runs from 8:00 am to 5:00 pm and includes a lite breakfast, lunch, and group dinner.



DAY 2:

Runs from 8:00 am to 4:00 pm and includes a lite breakfast and lunch.

Pricing

\$1,500 per person

10% discount per person for two or more persons from the same company.

[Register Now!](#)

Learn the Fundamentals of an Effective Lean Management System

If your investment in continuous improvement isn't generating significant and sustainable growth for your business, then it's time to put your management system through its paces. At our two-day intensive Management System Boot Camp, presented by the creators of the proven TBM Management System, you'll learn why your management system isn't working the way you need it to. And you'll discover how to get it into its best shape ever to quickly deliver the impact your business needs.

Who Should Attend?

- Plant Managers
- Team Leaders
- Shift Supervisors
- Support Staff

What You'll Learn?

- The fundamentals of an effective Lean Management System structure
- Root causes of Management System Failures
- The strengths and weaknesses of your existing system
- Proven techniques for adopting the right management practices
- Abnormality management
- Problem solving

DAY 1: 8:00 am – 5:00 pm

Overview	Topics Covered
<p>System Structure, Alignment & Connectivity to Financials</p> <ul style="list-style-type: none"> Management system overview & high-level structure, expected impact & importance, examples, and why you may need to adopt or adjust / improve effectiveness of your current system. 	<ul style="list-style-type: none"> Introductions Expectation Setting System Structure KPI setting & alignment
<p>Business Control</p> <ul style="list-style-type: none"> Review of the management processes that you must follow in order to drive business control. How to use a business control center for running meetings, engaging departments, and reviewing progress. Begin using the TBM Business Control Center “in-a-box”. 	<ul style="list-style-type: none"> Business Control, Tier Process Break Business Control Meeting Best Practices Exercise: How to Run a Business Control Meeting
Lunch	
<p>Abnormality Management & Problem Solving</p> <ul style="list-style-type: none"> How to create a process for abnormality management which includes tools and technology for diagnosing root causes of problems, problem solving, escalation, and sustainment. Standardized roles and responsibilities for problem identification and course correction. 	<ul style="list-style-type: none"> Abnormality Management & Problem Solving A3 Introduction Break Exercise: Problem Solving
Pulse Check / Adjourn	
Group Dinner @6:00 PM	TBD

DAY 2: 8:00 am – 4:00 pm

Overview	Topics Covered
Pulse Check Review	
<p>Management Behavioral Best Practices</p> <ul style="list-style-type: none"> How to formalize systemic management behaviors to ensure that the important things are getting done. Understand required management behaviors, how to teach, coach and mentor vs. direct and do. Understand leadership standard work best practices. How to become a learning organization and drive effective execution down into the organization. 	<ul style="list-style-type: none"> Layered Auditing and Gemba Coaching Break Leadership Standard Work Exercise: How to Practice Leadership Standard Work
Lunch	
<p>Managing Your Team through Change</p> <ul style="list-style-type: none"> How to manage apprehension How to evaluate and address flight risk How to communicate change 	
<p>Tracking Baseline Performance</p> <ul style="list-style-type: none"> How to identify gaps and improvement priority areas in your current system. TBM will review their diagnostic approach and provide examples of how other companies have used the assessment to create a go-forward improvement plan. 	
Wrap-Up / Adjourn	



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